

# The Enterprise AI Platform That Delivers Answers You Can Trust

fifthelement breaks down information silos to create a unified intelligence layer that powers smarter decisions and better customer experiences.



## AI That Actually Works

Most enterprises struggle with AI that's impressive but unreliable. fifthelement takes an accuracy-first approach, delivering verified answers with clear source citations from across your knowledge ecosystem. No guesswork—just reliable intelligence your business can depend on.

- Deploy in days, not months
- Unify information across your enterprise
- Purpose-built for complexity and scale
- SOC 2 and GDPR compliant with flexible deployment options

## One Platform, **Infinite Possibilities**

fifthelement transforms enterprise knowledge through three integrated layers.



### Enterprise Trust

SOC 2 and GDPR compliant platform with flexible deployment options and end-to-end security controls.



### Agentic Intelligence

AI that understands complex questions, reasoning, and context—taking action across all systems.



### Knowledge Foundation

Transform data—from SharePoint and CRMs to wikis and PDFs—into an intelligent knowledge layer.

# Ready-to Deploy AI Solutions

Purpose-built solutions to help organizations realize value fast.



## Service AI

*Smart Support for Customers & Agents*

Deliver exceptional experiences through AI-powered self-service and real-time agent assistance.

- 50% reduction in average handle time
- Real-time agent assistance and guidance
- Seamless escalation when needed



## Sales AI

*24/7 AI Sales Development Team*

Engage prospects around the clock, qualify leads intelligently, and book meetings automatically.

- Instant engagement and qualification
- Direct CRM integration
- Multilingual support for global reach



## Search AI

*Find The Right Answer, Every Time*

Transform how you discover information with AI that doesn't just find documents—it understands them.

- Hybrid search combining keyword and semantic understanding
- Processes complex PDFs, tables, and technical content
- Cites sources for complete transparency



## Agent AI

*Build Enterprise AI Agents—Your Way*

Empower your technical teams to create custom AI agents with a flexible platform that handles the infrastructure, governance, and integrations.

- Go from prototype to production in days, not months
- No-code builder, Python SDK, open APIs
- Built-in security, RBAC, and audit logging



With fifthelement, we are taking a big leap forward to enable a holistic, end-to-end digital customer service experience.

— Charlene Gavel, CEO, SaskTel



# Built for Enterprise Complexity

## Accuracy-First Architecture

fifthelement delivers reliable AI with source-verified responses tied directly to your documents. Our hybrid search combines semantic understanding with keyword precision, while multi-source validation ensures consistency. By only returning information from your actual content, we deliver results you can trust.

### Enterprise Integration

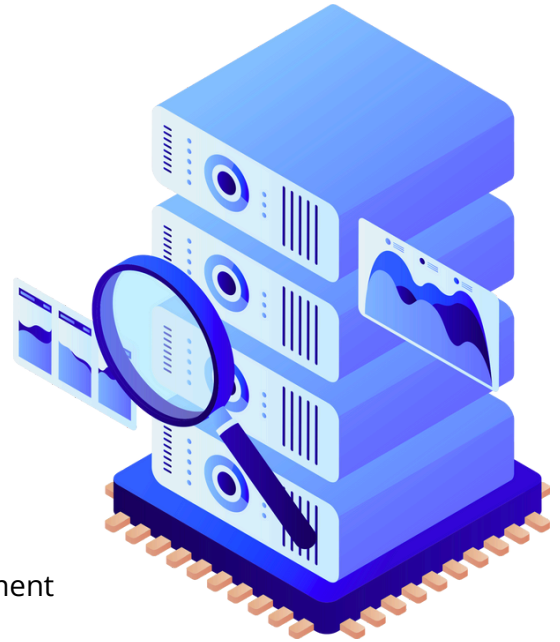
- Native connectors for major platforms
- RESTful APIs for custom integrations
- Workflow automation capabilities
- Legacy system compatibility

### Multi-Model Flexibility

- Support for leading LLMs
- Cost optimization across providers
- Fallback redundancy for reliability

### Deployment Options

- SaaS: Fully managed in secure Azure environments
- On-Premise: Complete control within your infrastructure
- Hybrid: Flexible combination of cloud and on-site deployment



## Enterprise Security

fifthelement prioritizes data security with sensitive information redaction, comprehensive data residency controls, and configurable retention policies.



SOC 2 Type II  
attestation



Complete  
audit trails



Role-based  
access controls



End-to-end  
encryption



Single  
sign-on

# Results That Matter

Deploy in 24 hours.  
Get immediate value.

**35%** increase in qualified meetings

**90%** automation of routine inquiries

**70%** reduction in research time

**50%** faster case resolution



## Ready to Transform Your Enterprise?

Discover how fifthelement can help your organization harness AI for real business outcomes.

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